

## Introducing Our New Warranty Registration App – Hi-Tech!!

### What:

We are moving from online form-based warranty registration to a mobile app system. Customers now need to download the app and register their warranties there.

### Why:

Transitioning to app-based warranty registration offers several benefits:

- **Better Experience:** The app provides a user-friendly interface for warranty registration and management.
- **Better Accuracy:** Direct input from customers reduces errors and ensures accurate information.
- **Better Communication:** The app allows direct communication with customers, offering updates, reminders, and support.

### How:

1. **Download the App:** Customers can download the app from the App Store or Google Play.
2. **Create an Account:** If they don't already have an account, they can sign up within the app.
3. **Register the Warranty:** Once logged in, customers can easily register their product warranties by entering the required information.
4. **Manage Warranties:** The app allows customers to view and manage all their registered warranties in one place.

### Where:

The app is available for download on both iOS and Android platforms. Customers can find it by searching for **Hisense Comfort Hi-TECH** in the App Store or Google Play Store. Customer can also scan the QR code below or visit <https://hisense.atheer.io/signin> and it will redirect you to sign up for an account.

